



JOB TITLE: Software Implementation Engineer - Healthcare (Leeds, UK)

PACKAGE: up to £30,000 with 3.5% pension and (starting) 24 days holiday allowance

WHAT WE DO

We're here to help save eyesight. The most crucial of all the senses? We think so. Medisoft is part of the Heidelberg Engineering group – a global business and leader in the specialist field of eye care. Medisoft was started in Leeds 20 years ago since then has grown to become a key system in over 150 hospitals worldwide and many other private and community eye care services.

Cataracts, glaucoma, we all have relatives who have been or will be affected – our mission is to make it easier for clinicians to treat these (and other) conditions to defend against sight loss, nearly 50% of which is avoidable. In fact, cataract surgery is the most widely performed operation in the NHS today.

Why is Medisoft different? We are experts – in our functional roles and the speciality area we work. We are all passionate about eyesight and work together as a team to deliver great service to important customers: healthcare professionals.

THE PERSON WE ARE LOOKING FOR

A SQL Server expert with tenacity, attention to detail and an intuitive feel for IT. You will be enthused by the opportunity to be on the team who implement and support the UK's leading system for eye care.

You will be responsible for implementing, upgrading and extending our SQL-based application on customer infrastructure, as well as investigating and resolving related technical queries.

You will be an integral part of our Technical Operations team, working closely with Support, Account Management, Designers and Developers of the system as well as our customers. As we're a smaller company, you will be exposed to all elements of the business, including new software and interface implementation. Therefore you will have chance to contribute both to software development plans and improving our internal infrastructure.

JOB ROLE AND PURPOSE

1. Lead high quality implementations with our customers
2. Problem solve technical issues and underlying root causes

KEY TASKS

1. Discover, analyse, document and satisfy implementation requirements
2. Methodically investigate and resolve issues such as bugs or performance problems

DESIRED SKILLS AND QUALITIES

1. Quickly understand and use new concepts, technologies and systems
2. Learn from experience and continually improve skills, practice and process

Excellent team working and communication skills are a given and you will also have some of the following skills/experience:

- Great T-SQL skills;
- DBA experience;
- Ability to understand, modify and test software scripts or code;
- Ideally some exposure to administering Windows Server, IIS, Active Directory or TCP/IP networking.

WHAT WE OFFER

The post is a 37.5 hour weekday role. You will be based in our offices in central Leeds with the occasional requirement to travel to customer sites. Leeds is a vibrant, cosmopolitan city with excellent transport links, affordable housing and beautiful countryside nearby, so this could provide an ideal relocation opportunity.

To attract and retain the very best talent we offer a generous package, which includes:

- Competitive Salary
- 3.5% contributory pension
- 24 days annual leave, incremental on length of service
- Flexible working
- Long service profit share scheme
- Annual team tour
- Free fruit, tea and coffee
- Childcare voucher scheme
- Cycle to work scheme

Medisoft is an equal opportunities employer and invests heavily in its employees. If you can bring something special to our award winning team please email a current CV and covering letter outlining your suitability for the role to careers@medisoft.co.uk

We have a strong preference for direct rather than agency applications.