



JOB DESCRIPTION

Job Title:	Clinical Systems Business Analyst
Number of Reports:	0
Accountable to:	Senior Analyst
Reports to:	Senior Analyst
Salary:	Between £40,000 & £44,000 dependent on experience
Location:	Leeds, 33 Park Place
Type:	Permanent
Contracted Hours:	37.5 hours per week (full-time)

ABOUT US

Medisoft is an award-winning Leeds-based healthcare IT company; developing and supplying the UK's best-selling ophthalmology patient records system.

Our main product, Medisoft Ophthalmology, is used routinely at over 150 hospitals worldwide to help clinical teams assess vision defects and save sight. mediSIGHT® will replace Medisoft Ophthalmology as Medisoft's flagship product, consolidating over 20 years of product development and user feedback.

ABOUT YOU

The successful candidate will be a Clinical System Business Analyst ('Analyst') for Medisoft's ophthalmology electronic medical record ('EMR') and will work closely with the mediSIGHT Product owner. Along with the Lead Developer, they will drive the development team in which they work.

Main duties and responsibilities include:

- Discovering what surgical, clinical and administrative information ophthalmologists and other healthcare professionals wish to record in various settings in hospitals.
- Writing reports on the requirements of customers and potential customers of Medisoft's ophthalmology EMR.
- Using wireframe tools to prototype new designs, seeking clinical feedback where necessary.
- Writing detailed functional specifications including screen mock ups and workflow diagrams, which will be used by Medisoft's software developers to deliver new features for the system.
- Gather technical input from the development team to further refine the requirements, including how the data/database is to be modelled.
- Contribute to sprint ceremonies and release planning.
- Work with the development team to deliver product increments each sprint.
- Oversee testing of the features specified to ensure they look and work as described in the functional specification.
- Demonstrate new features to the wider business Sprint Review meetings.
- Consideration of and adherence to clinical safety processes.
- Raise and manage bugs and improvements based on exploratory testing or customer feedback.

Candidates must be able to demonstrate:

- Very strong listening skills, and exceptional verbal and written communication



- Hands-on knowledge of how to elicit customer requirements and analyse workflows and usage data, in order to define business requirements and use cases.
- Extensive experience of writing functional specifications for new features (not simply enhancements to existing features) for a major software system.
- Ability to think logically and solve difficult problems.
- Ability to design new software features in an elegant manner.
- Focus on usability/UX.
- Ability to be able to clearly describe how aspects of the system should be developed, so that the requirements are fully understood by the developers.
- Attention to detail.
- Sufficient understanding of aspects of ophthalmology and work flow in an ophthalmology department.
- Technologies/tools: SQL, TFS, Axure

Other duties include:

- The analyst will need to demonstrate aspects of the product to users.
- The analyst will need to visit customer sites to gain:
 - Input for new feature design
 - feedback on the system
 - observe new features in use in a real-life setting

We don't expect specific knowledge of ophthalmology, but we're looking for a quick learner who is genuinely excited about our product, our market, and how we can improve the practice of specialist eye care. Personal development is a priority for Medisoft and we would encourage and support the employee in gaining new experience and qualifications.

The post is based at our offices in Leeds, but occasional travel may be required.

Package:

To attract and retain the very best talent we offer a generous package, which includes:

- Newly refurbished office with a short walk from Leeds Train Station
- Flexible working; core hours 10:00 – 3:00
- Free on site gym
- Pension contributions
- Annual Team Tour
- Personal development and training opportunities
- Incremental annual leave entitlement
- Cycle & Travel to work schemes

If you think you can bring something special to our award-winning team, please e-mail a current CV with a covering letter explaining what you could bring to our organisation to HR@medisoft.co.uk.